



Fibre Access FAQs

What is Fibre Access?

Fibre Access is a next generation Internet access service. The solution provides a high speed, uncontended and reliable connection at a lower cost than fibre based Ethernet or Ethernet First Mile services.

Who would benefit from Fibre Access?

Fibre Access is for those businesses whose access to the Internet is critical, and where availability is key.

How can it benefit my business?

The cost of having fibre laid directly to the premises has hindered some smaller companies who really need the reliability of an uncontended service in the past. Fibre Access makes fast, uncontended and reliable data connections an option for everyone.

What does uncontended mean?

Uncontended means you aren't sharing the connection with anyone else.

Contended solutions like traditional broadband mean you are jostling with others for bandwidth, including data hungry domestic users. Sharing bandwidth slows you down, especially during peak times.

How much does it cost?

Fibre Access is affordable to almost all businesses.

Fibre Access delivers an unbeatable service with synchronous speeds of up to 20Mbps and a up to 80Mbps downstream, all for just £177 per month. This includes a new line to support the Fibre Access and free installation*.

A lower cost Fibre Access option at a fixed speed of 3Mbps up and down is available for just £112 per month.

How quickly can I have it installed?

Installation times are about half the time of Ethernet products. We will have you up and running within 35 working days.

Is there a limit on data usage?

There is no cap on data usage, you can use as much as you want.

What kind of technical support is available?

The Telecoms Audit Bureau has a dedicated team of connectivity experts that are here to help you every step of the way, from initial consultation through installation and ongoing support.

Once you're up and running, our Customer Service team is available round the clock to answer your call and your questions.

How can I find out more?

To get a quote, just e-mail sales@tariffaudit.com with your office telephone number and postcode.

*Subject to survey and a 36 month term

